



## Zest Dance – Terms & Conditions 2023

### **Fees**

1. Fees are charged on a half termly/monthly basis. An invoice will be emailed within 5-7 days of payment date. (Term dates are detailed on our website [www.zest-dance.co.uk/](http://www.zest-dance.co.uk/) and on your welcome email.)
2. There are no refunds if a student is absent from a class for any reason and no reductions for part term attendance.
3. Fees are subject to change and Zest Dance will notify you in advance of any increase in fees.
4. At least one month's notice in writing is required for any student wishing to discontinue any class or leave the school. If the notice is not received, the full payment of the student's fees for the notice period will be payable.
5. The term dates will vary depending on your location. These dates are displayed your Zest Dance location's website ([www.zest-dance.co.uk/](http://www.zest-dance.co.uk/)) in advance. No discount will be offered for holidays taken out of these holiday dates.
6. Fees must be paid by direct debit, bank transfer or card payment. Bank transfers must reference the student's name and invoice number.
7. A register for each class is maintained by the teacher to record student attendance for the purposes of health, safety and security.
8. If a class is cancelled due to the sickness of the teacher, adverse weather or any other seen or unforeseen event, Zest Dance will use reasonable endeavours to reschedule the class. This may involve transferring to online teaching or an extension to the term time dates where possible. No refunds will be given in this case.
9. If Zest Dance is unable to operate in person for reasons out of its control, lessons will continue via an online virtual platform or via video recording. No refunds will be given in this case.
10. Please ensure that Zest Dance receives any changes to pupil's contact details in writing. All details will be held in accordance with our privacy policy which can be found on the Zest Dance website ([www.zest-dance.co.uk](http://www.zest-dance.co.uk/)) and will be available to you on request by email or in person.
11. In the case of a failure to provide payments as detailed in clause 1, the bill payer will receive a reminder email from the principal and all monies must be paid within 5 days of receiving this email. In the event that monies are not paid within 5 days, the participant will not be allowed to join the class until monies are paid and a late payment fee of 10% may be added to the invoice for payment.

### **Conduct**

12. Customers and students are expected to demonstrate respectful behaviour towards their teacher and fellow students.
13. Zest Dance reserve the right to ask any customer or student to leave the school if the principal believes that their behaviour is disruptive, disrespectful or in any other exceptional circumstance.



14. Parents/guardians are not permitted to watch children's classes except in exceptional circumstances at the discretion of the principal or at our end of term open classes. (This does not include our parent and toddler classes.)
15. No photography or videos are permitted by customers, parents or guardians within any of our classes or events unless prior permission has been given from the principal or teachers.
16. Customers and students are responsible for their own property and bring items to Zest Dance at their own risk.
17. Students are not permitted to use mobile phones during their lessons. Any phones brought into a class must be switched off or on silent mode.
18. Students are not permitted to leave the studio during a class without the teacher's permission.
19. Classes normally run continuously on the timetable without a break. Students should be dressed and ready to start their classes before entering the room.
20. Zest Dance endeavour to ensure that your children are dancing in a safe and comfortable environment. We ask you to bring and collect your child promptly and provide us with written details of changes in drop off/pick up arrangements.

### **Miscellaneous**

21. All students/parents must register via our online system, Class Manager and provide payment of the registration fee prior to attendance of classes. Failure to complete both steps may result in Zest Dance refusing to allow the student to partake in classes.
22. The school timetable may be revised at any time. Zest Dance will give advance notice of any changes.
23. Zest Dance work towards IDTA examinations. Pupils will only be entered when they have reached the required standard. Zest Dance has the right to withdraw any pupil from an examination at any stage.
24. A certain amount of risk is carried by any physical activity. Students taking part in any classes or events run by Zest Dance do so voluntarily at their own risk, knowing the hazards involved.
25. As is the nature of instructing dance, it is often necessary for teachers to use physical contact when assisting students, correcting placement, training technique and for health and safety purposes. If you have any concerns regarding this, please contact the Principal.
26. By registering your child at Zest Dance, you are agreeing to allow your child in the care of Zest Dance's teachers for the duration of their lessons.
27. Student's should disclose any physical limitations, disabilities, ailments, or impairments which may affect my ability to participate in said Zest Dance class to the teacher/instructor.
28. Zest Dance reserves the right to unilaterally amend or update these terms and conditions at any time. Any changes to these terms and conditions will be posted on our website.

By attending any Zest Dance class or event and continuing to use our services, you are agreeing to these terms and conditions.

