



## Zest Dance – Terms & Conditions 2025

### **Fees**

1. Fees are charged on a monthly basis via GoCardless direct debit. Failure to set up a Direct Debit may result in the student's space being released to another student.
2. There are no refunds if a student is absent from a class for any reason, and no reductions will be given for part-term attendance.
3. Fees are subject to change. Zest Dance will notify you in advance of any increase.
4. At least four weeks' written notice is required for any student wishing to discontinue a class or leave the school. If such notice is not received, full payment of the student's fees for the notice period will remain payable.
5. Term dates may vary depending on your location. These dates are displayed on your Zest Dance location's website ([www.zest-dance.co.uk/](http://www.zest-dance.co.uk/)) in advance. No discount will be offered for holidays taken out of these published dates.
6. A register for each class is maintained by the teacher to record attendance for health, safety and security purposes.
7. If a class is cancelled due to teacher sickness, adverse weather or any other foreseen or unforeseen event, Zest Dance will use reasonable endeavours to reschedule the class. This may involve transferring to online teaching or extending term-time dates where possible. No refunds will be given in such circumstances.
8. If Zest Dance is unable to operate in person for reasons beyond its control, lessons will continue via an online virtual platform or via video recording. No refunds will be given in such circumstances.
9. Please ensure Zest Dance receives any changes to a student's or customer's contact details in writing. All details will be held in accordance with our Privacy Policy (available on our website) and may be provided on request by email or in person.
10. In cases of late or missed payments, the bill payer will receive a reminder email, and all monies must be paid within five days of receiving this notification. Failure to do so may result in the student being unable to attend class until payment is made, and a late payment fee of 10% will be added to the outstanding balance.
11. All prospective students/customers must book a trial via our online system, Class Manager, prior to attending a class. Trial lessons are chargeable and spaces cannot be guaranteed unless payment and registration are completed.

### **Conduct**

**W:** [www.zest-dance.co.uk](http://www.zest-dance.co.uk) **E:** [info@zest-dance.co.uk](mailto:info@zest-dance.co.uk)



12. Customers and students are expected to behave respectfully towards their teacher and fellow students.
13. Zest Dance reserves the right to ask any customer or student to leave the school if, in the Principal's opinion, their behaviour is disruptive, disrespectful or otherwise unacceptable.
14. Parents/guardians are not permitted to watch children's classes except in exceptional circumstances at the discretion of the Principal, or during designated 'watching week'. (This does not apply to parent and toddler classes.)
15. Photography or videos are not permitted within any of our classes or events unless prior permission has been granted by the Principal or a teacher.
16. Students are not permitted to use mobile phones during lessons. Phones brought into class must be switched off or placed on silent.
17. Students may not leave the studio during a class without the teacher's permission.
18. Classes normally run continuously without a break throughout the day. Students should arrive dressed and ready to begin before entering the room.
19. Customers and students are responsible for their own property. Zest Dance cannot be held liable for any loss or damage.

### **Uniform & Appearance**

20. Students must wear the correct Zest Dance uniform for all classes. Hair should be neatly styled off the face, and appropriate footwear must be worn.
21. Jewellery (except small stud earrings) must not be worn in class for health and safety reasons. Please note that all jewellery including small stud earring must be removed for examinations and performances.
22. Students are expected to present themselves neatly and appropriately for all classes, examinations, and performances.

### **Health, Safety & Safeguarding**

23. Zest Dance endeavours to ensure all students dance in a safe and comfortable environment.
24. Parents/guardians must collect children promptly at the end of class and notify us in advance of any changes to drop-off/pick-up arrangements.
25. Participation in physical activity carries inherent risk. Students taking part in Zest Dance classes or events do so voluntarily, accepting these risks.
26. Due to the nature of dance instruction, it is sometimes necessary for teachers to use physical contact when assisting students, correcting placement, developing technique or for health and safety reasons. Such contact will always be appropriate, limited to what is necessary, and undertaken with the student's consent where possible. If you have any concerns regarding this, please contact the Principal.
27. By registering with Zest Dance, you agree that your child will remain in the care of Zest Dance teachers for the duration of their lessons.



28. Students (or parents/guardians, where applicable) must disclose any physical limitations, disabilities, ailments, or impairments which may affect the student's ability to participate safely in class.

29. Zest Dance teachers hold enhanced DBS checks and follow the school's Safeguarding Policy, which complies with local authority guidance. A copy of the Safeguarding Policy can be found on the Zest Dance website.

30. First aiders are present at each venue where possible. Customers must provide details of any allergies or medical conditions when registering.

### **Miscellaneous**

31. The school timetable may be revised at any time. Zest Dance will give advance notice of any changes.

32. Zest Dance prepares students for IDTA examinations. Pupils will only be entered when they have reached the required standard. Zest Dance reserves the right to withdraw any pupil from an examination at any stage.

33. From time to time, Zest Dance may take photographs or video recordings of classes, rehearsals or performances for training, marketing, or social media purposes. Consent will be obtained from parents/guardians in line with our Privacy Policy.

34. Zest Dance reserves the right to amend or update these Terms and Conditions at any time. Any changes will be published on our website.

By attending any Zest Dance class or event, and by continuing to use our services, you are deemed to have accepted these Terms and Conditions.

